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determining at least one scheduled event causing a traffic flow on the route segment between the origin and the destination;

for the predicted event determining a delay factor;

determining a predicted trip time based on historical data for travel speeds, adjusted by the delay factor; 5

transmitting the predicted trip time in association with the user identifier to the user.

20. A method of providing predicted trip times between an origin and a destination comprising the steps of: 10

receiving over the Internet a request for travel time, including an origin, a destination, a trip start time, and a user identifier;

determining a route between the origin and the destination, comprised of at least one route segment; 15

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determining a predicted traffic flow over the at least one route segment based on historical data for traffic flow over said route segment during a similar time period;

determining at least one scheduled event causing decreased capacity on the route segment between the origin and the destination;

for the predicted event determining a delay factor, based on predicted traffic flow and a historic capacity adjusted by the event caused decreased capacity;

determining a predicted trip time based on historical data for travel speeds, adjusted by the delay factor;

transmitting the predicted trip time in association with the user identifier.

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